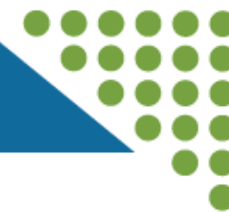


COMMONWEALTH CENTER FOR CHILDREN AND ADOLESCENTS

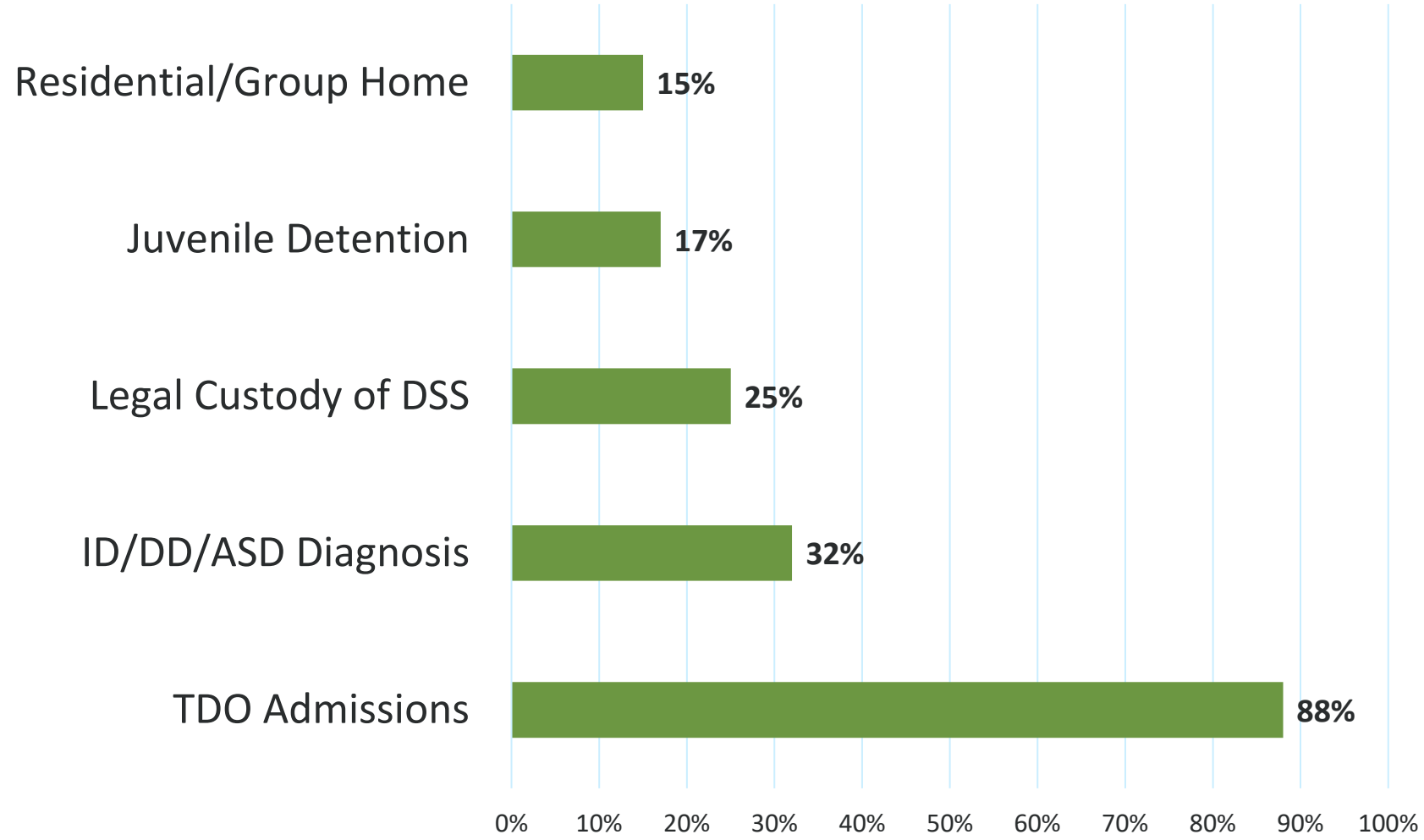


Mission: To provide high quality, acute psychiatric evaluation, crisis stabilization and intensive, short-term treatment that empowers children and their families to make developmentally appropriate choices that strengthens children's hope, resilience, and self-esteem.

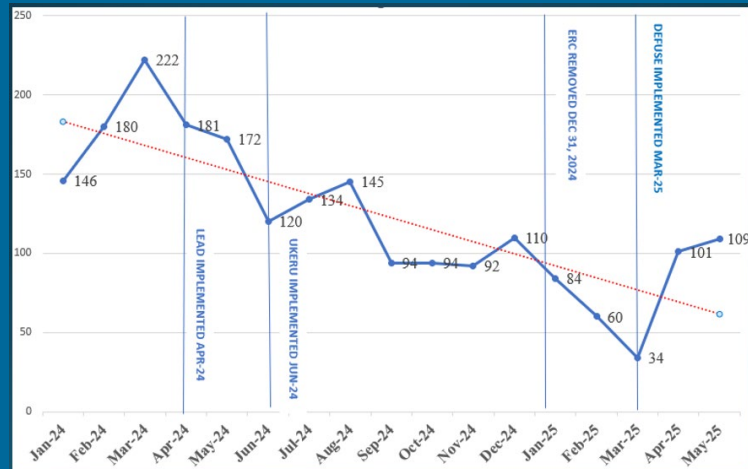


Patients admitted	338
Patients served	357
Average daily census	21
Median length of stay (LOS)	12 days
Average age	14
Percent male patients	68%
Percent female patients	32%

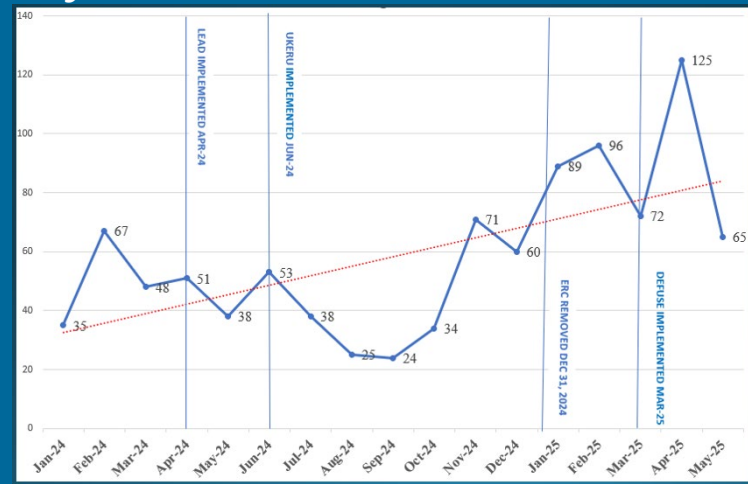




Mechanical Restraint Totals



Physical Restraint Totals



- Implementation of “UKERU” systems - a national crisis intervention program offering alternatives to seclusion and restraints through trauma-informed care and prevention techniques to ensure safety and dignity for individuals in crisis
- Removal of Emergency Restraint Chairs from operational use
- Transition of two seclusion rooms to sensory rooms
- Enhanced Seclusion and Restraint committee process

RECRUITMENT and RETENTION

- New COO, CCO, CMO, CQO, and recruiter Recruited and onboarded medical director, board-certified behavior analyst, and registered behavioral technicians
- Quality engagement in morale committee
- Separation of B&G, housekeeping, human resources and recruitment from WSH
- New hires all trained in risk management, workplace violence program, survey preparedness
- Focus on overtime reduction/management

07/03/2025

QUALITY and TRAINING

- Increased leadership expectations and accountability
- Implementation of Crisis Prevention Officers
- Monthly Safety Meetings incorporating real unit specific scenarios to enhance staff/awareness/education
- Implementation of LEAD (Listen, Empathize, Acknowledge, Direct) to safety and DEFUSE training

